



# The Public Safety Group

## Communications Center Liability

We live in a litigious society and the threat of a lawsuit involving communications professionals is real. Liability issues in the communications center have become a major issue. It is important for all members of the communications center to learn skills to reduce liability.

### PREREQUISITES:

None

### BENEFITS OF TAKING THIS COURSE:

After taking this course, you will be able to:

- Understand your exposure to liability.
- Understand basic legal terms and their impact on your operations.
- Reduce liability issues surrounding your agency.
- Examine numerous cases from around the country.

### WHAT YOU'LL RECEIVE:

- The ability to interact with your peers; discover common problems; find out what's working for them; share information and materials; build a support network of friends in like positions.
- One-on-one mentoring—feedback and assistance from your instructor as you learn how to better handle domestic abuse calls.
- Certificate of Completion awarding **2 CEUs** upon successful completion of the course

### COURSE OUTLINE:

#### Week 1: Liability Basics

The elements of a lawsuit  
Common legal terms  
The basics of the court system  
Key points to help in any lawsuit  
Case studies

#### Week 2: Liability Exposure

What you need to be doing  
Liability for the trainer  
Federal laws you need to be aware of:  
FLSA  
FMLA  
ADA  
Sexual Harassment

**Week 3: What now?**

What if we are not doing all this?

Five common areas of communications lawsuits

Additional case studies

**TUITION:**

**\$169.00** – includes all course materials