



The Public Safety Group

Crimes in Progress

When Seconds Count®, are you prepared to respond? When 9-1-1 rings, and you have a call that is in progress, are you ready? This class is designed to provide you with the tools you need to respond to a variety of in-progress and high-risk calls. Topics include handling, armed robberies, shootings, homicides, pursuits, your role in responder safety and child missing calls.

PREREQUISITES

None

BENEFITS OF TAKING THIS COURSE

After taking this course, you will be able to:

- Identify proper calming techniques to use during in-progress calls
- Handle calls from children
- Identify key questions for armed robberies, shootings and homicides
- Understand your role in missing children calls
- Identify your role in AMBER alerts
- Understand your role in responder safety

WHAT YOU WILL RECEIVE

- The ability to interact with your peers, to discover common problems, to find out what's working for them, to share information and materials, to build a support network of friends in like positions.
- One-on-one mentoring, feedback and assistance from your instructor as you learn how to better manage job-related stress and stress at home.
- Certificate of Completion, awarding eight hours of continuing education upon successful completion of the course.

COURSE OUTLINE

Week 1: Key principals

The role of speed
Calming techniques
Handling multiple-call situations
Armed robberies

Week 2: When Seconds Count®

Shootings and homicides
Missing children
Your role in AMBER alerts
Pursuits



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Week 3: Responder Safety

- Officer down
- Your role in responder safety
 - Fire/EMS
 - Officer safety
- Case studies
- What you can do

TUITION

\$229.00—includes all course materials

You can register on our web page www.publicsafetygroup.com