



The Public Safety Group

Communications Center Liability

We live in a litigious society and the threat of a lawsuit involving communications professionals is real. Liability issues in the communications center have become a major issue. It is important for all members of the communications center to learn skills to reduce liability.

PREREQUISITES:

None

BENEFITS OF TAKING THIS COURSE:

After taking this course, you will be able to:

- Understand your exposure to liability.
- Understand basic legal terms and their impact on your operations.
- Reduce liability issues surrounding your agency.
- Examine numerous cases from around the country.

WHAT YOU'LL RECEIVE:

- The ability to interact with your peers; discover common problems; find out what's working for them; share information and materials; build a support network of friends in like positions.
- One-on-one mentoring—feedback and assistance from your instructor as you learn how to better handle domestic abuse calls.
- Certificate of Completion awarding 8 hours of continuing education upon successful completion of the course

COURSE OUTLINE:

Week 1: Liability Basics

The elements of a lawsuit
Common legal terms
The basics of the court system
Key points to help in any lawsuit
Case studies

Week 2: Liability Exposure

What you need to be doing
Liability for the trainer
Federal laws you need to be aware of:
FLSA
FMLA
ADA
Sexual Harassment

Week 3: What now?

What if we are not doing all this?

Five common areas of communications lawsuits

Additional case studies

TUITION:

\$229.00 – includes all course materials