



# The Public Safety Group

## Communications Center Liability

We live in a litigious society and the threat of a lawsuit involving communications professionals is real. Liability issues in the communications center have become a major issue. It is important for all members of the communications center to learn skills to reduce liability.

### PREREQUISITES:

Public Safety Communications Experience

### BENEFITS OF TAKING THIS COURSE:

After taking this course, you will be able to:

- Understand your exposure to liability.
- Understand basic legal terms and their impact on your operations.
- Reduce liability issues surrounding your agency.
- Examine numerous cases from around the country.

### WHAT YOU'LL RECEIVE:

- The ability to interact with your peers; discover common problems; find out what's working for them; share information and materials; build a support network of friends in like positions.
- One-on-one mentoring—feedback and assistance from your instructor as you learn how to reduce your liability risk.
- Certificate of Completion awarding **8 training hours** upon successful completion of the course.

### COURSE OUTLINE:

#### Week 1: Liability Basics

The Elements of a Lawsuit  
Common Legal Terms  
The Basics of the Court System  
Case Studies

#### Week 2: Liability Exposure

How to Reduce Your Liability  
Liability for the Trainer  
Federal Laws You Need to be Aware Of

#### Week 3: What Now?

How to Reduce Agency Liability Exposure  
Five Common Areas of Lawsuits  
Additional Case Studies

**TUITION: THIS COURSE IS TAUGHT OVER 3 WEEKS VIA PEI-911 ONLINE.**

**\$229.00** – includes all course materials

[Register  
Online](#)

**Register 4 or more students and receive a 10% discount!!**

### **2021 COURSE DATES**

February 8, 2021 – February 28, 2021

April 5, 2021 – April 25, 2021

June 7, 2021 – June 27, 2021

August 2, 2021 – August 22, 2021

October 11, 2021 – October 31, 2021